

2016 Corvette: Service Bulletin: Heated and Ventilated Front Seats Inoperative with Remote Start

GM Bulletin No.: 37030

Date: April 2016

SUBJECT: Service Update for Inventory and Customer Vehicles
Heated and Ventilated Front Seats Inoperative with Remote Start
Expires with Base Warranty

MODELS: 2016 Chevrolet Corvette

Equipped with Automatic Transmission (RPO M5U) and Heated and Ventilated Front Seats (RPO KQV)

PURPOSE

This bulletin provides a service procedure to reprogram the body control module on certain 2016 model year Chevrolet Corvette vehicles equipped with an automatic transmission (RPO M5U) and heated and ventilated front seats (RPO KQV). While the engine is running during a remote start, and the remote start heated and ventilated seat feature is turned on in the vehicle personalization menu, the heated and ventilated seats may not activate.

This service procedure should be completed as soon as possible on involved vehicles currently in dealer inventory and customer vehicles that return to the dealer for any type of service during the New Vehicle Limited Warranty coverage period.

VEHICLES INVOLVED

All involved vehicles are identified by VIN in the Global Warranty Management System – Investigate Vehicle History Application. Dealership technicians should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

Additionally, a list of involved vehicles currently in dealer inventory can be found in GlobalConnect, under Departments, Service, Field Action Inventory Reports (US) or attached to the GlobalConnect message (Canada) used to release this bulletin. Customer vehicles that return for service, for any reason, and are still covered under the vehicle's base warranty should also be checked for vehicle eligibility.

PART INFORMATION

No parts are required for this repair.

Complete bulletin is attached below:

Online URL: <https://www.corvetteactioncenter.com/tech/knowledgebase/article.php?id=1265>