

## 2014 - 2016 Corvette: Service Bulletin: #17-NA-278: Convertible Top Creak or Snap Noise While Driving

### #17-NA-278: Convertible Top Creak or Snap Noise While Driving - (Aug 29, 2017)

Subject:				Convertible Top Creak or Snap Noise While Driving			
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Corvette C convertible	2014	2016			All	All

<i>Involved Region or Country</i>	North America, Japan, Europe, Middle East, Russia
<i>Condition</i>	Some customers may comment on hearing a creak or snapping noise from the convertible top while driving their vehicle. The noise may be loudest when the vehicle has sat in the sun for a length of time.
<i>Cause</i>	

	The cause of the condition may be that the fasteners (1) at the ends of the #3 Bow (2) may have lost torque.
<i>Correction</i>	Following the Service Procedure below, remove the original smaller screws and install the new larger M6 screws referenced in the Part Table.

#### Service Procedure

**Warning:** Due to bleed off of the hydraulic pressure, the folding top will have to be supported or held in mid-position by an assistant. Manual operation of the top cannot be attempted for at least 5 minutes from the last time of activation.

1. Power the folding top into the mid-open position.
1. Position the top to best reach under the headliner to access the 3 retaining screws on each end of the #3 Bow.

**Note:** It will be necessary to use a small wrench or tool similar to the graphic example above, in order to access the screws.

**Important:** Replace the screws *one at a time*. DO NOT remove or loosen all 3 screws on one side, at the same time.

1. Starting on either side, replace the current M5 retaining screws with the new M6 self threading screws.

**Tighten**

Tighten the screws to 3 Y (27 lb in).

2. Repeat and replace the 3 screws on the opposite side.
3. Ensure proper operation of the folding top.

**Parts Information**

Causal Part	Description	Part Number	Qty
X	BOLT, F/TOP FRT LAT STKR	11549154	6

**Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6080238*	#3 Bow Retaining Screws Replacement	0.6 hr
*This is a unique Labor Operation for Bulletin use only.		

Online URL: <https://www.corvetteactioncenter.com/tech/knowledgebase/article.php?id=1381>