

2020 - 2021 Corvette: Service Bulletin: #PIC6407C: Amplifier Part Restriction - (Sep 21, 2020)

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Subject: Amplifier Part Restriction							
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT4	2020		All	All	All	All
Cadillac	CT5	2020		All	All	All	All
Chevrolet	Corvette	2020 - 2021		All	All	All	All

Involved Region or Country
Condition

North America
As part of our ongoing continuous improvement we have placed the Amplifier used in the 2020 Cadillac CT4, CT5 and Chevrolet Corvette on restriction. If you believe a new module is needed, contact the PQC. Please have the part number available prior to contacting PQC.
Root Cause Analysis

Cause
Correction

Please contact the (PQC) by opening a new case via Dealer Case Management (DCM). From the DCM home page, click on "New PQC Case" found on the Technical Assistance tab.

Then, in Global Connect click on the Support/Chat tab, TAC-PQC Tab, PQC - Parts Restrictions Templates to Download the appropriate PQC - Parts Restrictions Template and save a copy to your computer. You can attach a copy of the template to your PQC Case.

Note: (Do Not clear any DTCs prior to contacting the PQC)

Parts Information

Part Number	Description	Qty
84798070 or 84978871	Amplifier CT4, and CT5 (UQG - 8 Channel)	1

84825170 or 84941695 (2020) or 84930047 (2021)	Amplifier Corvette (UQH - 16 Channel)	1
84825171 or 84941694 (2020) or 84930046 (2021)	Amplifier Corvette (UQS - 10 Channel)	1
84833560 or 84886772	Amplifier CT5 (UQP - 12 Channel)	1
84886773	Amplifier CT4 (UQS - 10 Channel)	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3421200	Radio Speaker Amplifier Replacement	Use Published Labor Time
<i>Version</i>	4	
<i>Modified</i>	03/16/2020 – Created on.	
	04/21/2020 - Updated Part Numbers.	
	05/29/2020 - Updated Part Numbers.	
	09/21/2020 - Updated Part Numbers.	

Online URL: <https://www.corvetteactioncenter.com/tech/knowledgebase/article.php?id=1443>