

2020 - 2021 Corvette: Service Bulletin: #21-NA-131: Memory Seat Module Does Not Adjust - (Jun 2, 2021)

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Subject: Memory Seat Module Does Not Adjust

This bulletin replaces PIT5796A. Please discard all previous copies of PIT5796A.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Envision	2021	2021	—	—	—	—
Cadillac	CT4	2020	2021				
	CT5						
	Escalade	2021					
	Escalade ESV						
Chevrolet	Corvette	2020	2021				
	Suburban	2021	2021				
	Tahoe						
GMC	Yukon	2021	2021				
	Yukon XL						

Involved Region or Country

North America

Condition

Some customers may comment on one or more of the following conditions:

- Auto Entry/Exit is intermittently or consistently inoperable.
- The seat may intermittently not recall or exit despite the personalized settings being set.
- Limited seat movement in one direction

(specifically unable to move the recline axis).

- The driver seat back will not recline or the seat will not move to the full rearward or forward position.

A technician may find a Service Driver Assist message or Super Cruise drops out intermittently and the External Object Calculation Module (EOCM) sets a DTC against the Memory Seat Module (MSM).

- U0211 Lost Com
- U0512 Invalid data

Cause

The cause of the condition may be a software anomaly in the MSM.

Correction

Reprogram the Driver Seat Adjuster Memory Module.

Version

1

Modified

Released June 02, 2021

Online URL:

<https://www.corvetteactioncenter.com/tech/knowledgebase/article/2020-2021-corvette-service-bulletin-21-na-131-memory-seat-module-does-not-adjust-jun-2-2021-1516.html>