

2016 - 2017 Corvette: Service Bulletin: Intermittent Loss of Rear Camera Gridlines and/or Service Rear Vision System Message

#PIC6220: Intermittent Loss of Rear Camera Gridlines and/or Service Rear Vision System Message - (Sep 27, 2016)

| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transmissi |
|-----------|---|-------------|------|------|-----|---------|------------|
| | | from | to | from | to | | |
| Buick | LaCrosse, Regal | 2016 | 2017 | All | All | All | All |
| Buick | Envision | 2017 | 2017 | All | All | All | All |
| Cadillac | ELR | 2016 | 2016 | All | All | All | All |
| Cadillac | ATS, CT6, CTS, Escalade, XTS | 2016 | 2017 | All | All | All | All |
| Cadillac | XT5 | 2017 | 2017 | All | All | All | All |
| Chevrolet | Camaro, Colorado, Corvette, Cruze, Impala, Malibu, Silverado, Suburban, Tahoe, Volt, | 2016 | 2017 | All | All | All | All |
| GMC | Canyon, Sierra, Yukon | 2016 | 2017 | All | All | All | All |
| GMC | Acadia | 2017 | 2017 | All | All | All | All |

Involved Region or Country

Additional RPO/s:

Condition

NA and NA Export regions

Only with RPO IO5 or IO6 (NGI Radio)
AND RPO UVC (Rear Vision Camera)

Some customers may complain of an intermittent loss of gridlines in the rear camera display screen and a "Service Rear

Vision System" message that both happen at the same time. At this time, the normal rear vision camera image will still be displayed as shown in the photo below. In some cases, the concern will correct itself before shifting back to drive and it is unlikely for the concern to occur over multiple ignition cycles. No DTCs will be stored if this PI applies
Unknown.

Cause

Correction

If this complaint is received, check for DTCs, If DTCs are present, normal SI diagnosis should be followed and the concern should be repaired as necessary since this PI does not apply if DTCs are present. If no DTCs are present and the customer has described this exact concern, do not replace any parts for this concern. Customer Information- Please communicate to the customer that we apologize for this inconvenience and that General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available and/or a related service bulletin will be released once a fix is available

Online URL:

<https://www.corvetteactioncenter.com/tech/knowledgebase/article/2016-2017-corvette-service-bulletin-intermittent-loss-of-rear-camera-gridlines-and-or-service-rear-vision-system-message-1310.html>