

**2005 - 2012 Corvette: Service Bulletin:
 #PIC5485A: Noticeable Difference In Audio
 Volume Level When Selecting Favorites Or
 Switching Between The AM/FM Bands CD
 And/Or XM - (Oct 24, 2011)**

**#PIC5485A: Noticeable Difference In Audio Volume Level When
 Selecting Favorites Or Switching Between The AM/FM Bands CD
 And/Or XM - (Oct 24, 2011)**

Subject:	Noticeable Difference In Audio Volume Level When Selecting Favorites Or Switching Between The AM/FM Bands CD And/Or XM
Models:	2006-2012 Buick LaCrosse 2006-2012 Buick Lucerne 2011-2012 Buick Regal 2010-2012 Chevrolet Camaro 2005 - 2012 Chevrolet Corvette 2006-2012 Chevrolet Impala 2006-2007 Chevrolet Monte Carlo 2004-2012 Chevrolet Malibu 2012 Chevrolet Sonic 2005-2012 Cadillac CTS 2006-2011 Cadillac DTS 2005-2012 Cadillac SRX

2005-2011 Cadillac STS
2005 - 2009 Cadillac XLR

This PI was superseded to update model and model years. Please discard PIC5485.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

A customer or dealer technician may notice a difference in audio levels when switching between favorites/presets and/or bands. After observing the concern it may be noticed that the concern is happening when going between AM/FM, CD, and/or XM bands.

Recommendation/Instructions:

Important: Before replacing any components, review the following conditions.

1. Verify that the equalizer settings are all set to the same levels for each band when comparing audio differences as when storing the stations it may also store the EQ settings. The increased or decreased bass and treble settings will enhance the level of noticed change.
2. Try multiple CD'S; this may be normal due to variations in the CD/MP3 burning process with commercially or consumer produced disc's.

If the concern changes with either of the above conditions, this is normal and no parts should be replaced for this concern.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

Online URL:

<https://www.corvetteactioncenter.com/tech/knowledgebase/article/2005-2012-corvette-service-bulletin-pic5485a-noticeable-difference-in-audio-volume-level-when-selecting-favorites-or-switching-between-the-am-fm-bands-cd-and-or-xm-oct-24-2011-1339.html>