

# 2014 - 2016 Corvette: Service Bulletin: #17-NA-278: Convertible Top Creak or Snap Noise While Driving

## #17-NA-278: Convertible Top Creak or Snap Noise While Driving - (Aug 29, 2017)

|                 |                        |             |      |   |    |         |               |
|-----------------|------------------------|-------------|------|---|----|---------|---------------|
| <b>Subject:</b> |                        |             |      | Convertible Top Creak or Snap Noise While Driving |    |         |               |
| Brand:          | Model:                 | Model Year: |      | VIN:  |    | Engine: | Transmission: |
|                 |                        | from        | to   | from  | to |         |               |
| Chevrolet       | Corvette C convertible | 2014        | 2016 |   |    | All     | All           |

|                                   |  |
|-----------------------------------|--|
| <i>Involved Region or Country</i> | North America, Japan, Europe, Middle East, Russia  |
| <i>Condition</i>                  | Some customers may comment on hearing a creak or snapping noise from the convertible top while driving their vehicle. The noise may be loudest when the vehicle has sat in the sun for a length of time. |
| <i>Cause</i>                      |  |

|                          |   |
|--------------------------|---|
|                          | <p>The cause of the condition may be that the fasteners (1) at the ends of the #3 Bow (2) may have lost torque.</p>                                 |
| <p><i>Correction</i></p> | <p>Following the Service Procedure below, remove the original smaller screws and install the new larger M6 screws referenced in the Part Table.</p> |

**Service Procedure**

**Warning: Due to bleed off of the hydraulic pressure, the folding top will have to be supported or held in mid-position by an assistant. Manual operation of the top cannot be attempted for at least 5 minutes from the last time of activation.**

1. Power the folding top into the mid-open position.
1. Position the top to best reach under the headliner to access the 3 retaining screws on each end of the #3 Bow.

**Note:** It will be necessary to use a small wrench or tool similar to the graphic example above, in order to access the screws.

**Important:** Replace the screws *one at a time*. DO NOT remove or loosen all 3 screws on one side, at the same time.

1. Starting on either side, replace the current M5 retaining screws with the new M6 self threading screws.

**Tighten**

Tighten the screws to 3 Y (27 lb in).

2. Repeat and replace the 3 screws on the opposite side.
3. Ensure proper operation of the folding top.

**Parts Information**

| Causal Part | Description                 | Part Number | Qty |
|-------------|-----------------------------|-------------|-----|
| X           | BOLT, F/TOP FRT<br>LAT STKR | 11549154    | 6   |

**Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation  | Description                            | Labor Time |
|--|--|------------|
| 6080238*   | #3 Bow Retaining Screws<br>Replacement | 0.6 hr     |
| *This is a unique Labor Operation for Bulletin use only. |  |            |

Online URL:

<https://www.corvetteactioncenter.com/tech/knowledgebase/article/2014-2016-corvette-service-bulletin-17-na-278-convertible-top-creak-or-snap-noise-while-driving-1381.html>