2017 Corvette: Service Bulletin: #17-NA-327: Information for Dead Battery

#17-NA-327: Information for Dead Battery - (Oct 12, 2017)

| Subject: | | | Information for Dead Battery | | | | |
|---------------|---------------|-------------|---|------|----|---------|---------|
| Attention: | | | Proceed with this repair ONLY if the bulletin number is listed in the Global Warranty Management / Investigate History link (GWM/IVH) in the Service Information section. | | | | |
| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transm |
| | | from | to | from | to | | ission: |
| Cadilla | ATS | 2015 | 2017 | | | | |
| С | CTS | 2015 | 2017 | | | | |
| | Escalad e | 2017 | 2017 | | | | |
| Chevro let | Corvett | 2017 | 2017 | | | | |
| | Silvera do | 2017 | 2017 | | | | |
| | Suburb an | 2017 | 2017 | | | | |
| | Tahoe | 2017 | 2017 | | | | |

| GMC | Sierra | 2017 | 2017 | | |
|-----|-----------------|------|------|--|--|
| | Yukon Models | 2017 | 2017 | | |

| Involved Region or Country | North America UE1 | | |
|----------------------------|--|--|--|
| Additional Options (RPOs) | | | |
| Condition | Some customers may comment on the following conditions: | | |
| | Dead batteryDead battery after car sits a couple days | | |
| Cause | This condition may be caused by the OnStar® module staying awake, drawing power from the battery. | | |
| Correction | | | |
| | Note: If the vehicle is towed to the dealer with a dead battery, it is highly unlikely that a battery draw will be verified once the battery is charged. | | |
| | Verify that the vehicle VIN is flagged in the Global Warranty Management / Investigate History (GWM/IVH). If the VIN is flagged, do a Blue Button Press from the | | |

| vehicle and request a "Reconfiguration" and operational evaluation. |
|---|
| Evaluation. |

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation | Description | Labor Time |
|-----------------|--|------------|
| 2881908* | Charge Battery and Re-configure OnStar® Module | 0.3 hr |

^{*}This is a unique Labor Operation for Bulletin use only.

Online URL:

https://www.corvetteactioncenter.com/tech/knowledgebase/article/2017-corvette-service-bulletin-17-na-327-information-for-dead-battery-1384.html